



**Pet Care Agreement**

*\*Please complete using a black pen.\**

Owner \_\_\_\_\_

Telephone Number (H) \_\_\_\_\_ (C) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email Address \_\_\_\_\_

Emergency Contact (**MUST be someone other than you or your spouse**) \_\_\_\_\_

Telephone Number (1) \_\_\_\_\_ (2) \_\_\_\_\_

Veterinarian Clinic \_\_\_\_\_ Telephone Number \_\_\_\_\_

(Please list the **clinic name**, not the individual veterinarian's name)

This is an agreement between **Paradise Pet Resort & Spa** and the pet owner whose signature appears below (hereinafter called "Owner")

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into **Paradise Pet Resort & Spa**.
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of **Paradise Pet Resort & Spa**
3. Owner further agrees that the pet shall not leave the facility until all charges due are paid by owner or proper payment arrangements are agreed upon by both parties.
4. By signing this Agreement and leaving pet with **Paradise Pet Resort & Spa**, Owner certifies to the accuracy of all information given about said pet. **Paradise Pet Resort & Spa** reserves the right to deny admittance to Owner's pet for any reason at any time.
5. **Paradise Pet Resort & Spa** shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. It is expressly agreed by Owner and pet care provider that **Paradise Pet Resort & Spa's** liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum on \$400.00 per animal admitted. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
6. Owner specifically represents that he or she is the sole owner of the pet free and clear of all liens.
7. Owner specifically represents to **Paradise Pet Resort & Spa** that the pet has not been exposed to any contagious diseases within a thirty-day period prior to check-in. During the period of this agreement, Owner also agrees to notify **Paradise Pet Resort & Spa** of any known exposure of pet to a communicable disease and hold pet out of attending **Paradise Pet Resort & Spa** until pet is symptom-free for a minimum of 30 days or with written veterinary clearance. Owner further agrees to maintain currency of vaccinations as required by **Paradise Pet Resort & Spa** policy.<sup>5</sup>
8. All charges incurred by Owner shall be payable upon pick-up of pet. **Paradise Pet Resort & Spa** shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by **Paradise Pet Resort & Spa**.

Check out time is 12pm (noon) Monday thru Saturday and 4pm on Sunday. Pets not picked up by check out time will incur additional fees equal to 1(one) full day of boarding charges.

9. A deposit equal to 1 (one) day of boarding charges is due to hold a reservation. Deposits are refundable provided the reservation is cancelled at least 48 hours prior to check in. **Cancellations made less than 48 hours prior to check in will result in entire deposit being forfeited.**
10. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, **Paradise Pet Resort & Spa**, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner.
11. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and **Paradise Pet Resort & Spa**.
12. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator and reasonable attorney's fees of the prevailing party.
13. I agree that **Paradise Pet Resort & Spa** is in no way responsible for lost, stolen, or damaged items

\_\_\_\_\_(Initial to accept) **MEDIA RELEASE FORM**

I authorize the undersigned Paradise Pet Resort & Spa to make use of my dog's/cat's picture and name on/ in the website and any brochures and advertising.

I understand that I am to receive no compensation for these pictures and information. Paradise Pet Resort & Spa shall have complete ownership of the pictures and website usage. I give Paradise Pet Resort & Spa the right to use my dog's name, likeness and biographical material to publicize the resort and the services of the resort.

Paradise Pet Resort & Spa may:

1. Photograph my dog/cat and record her/his bark/meow and likeness for the purpose of the website, brochures, and/or any advertising mentioned above, whether by film, videotape, magnetic tape, digitally or otherwise;
2. Make copies of the photographs and recordings so made;
3. Use my dog's/cat's name and likeness for the purposes of education, promotion or advertising of the sale or trading in the photographs, recordings and any copies so made.

I further understand the master pictures remain the property of Paradise Pet Resort & Spa and that there will be no restrictions on the number of times that my dog's/cat's name and likeness may be used.

#### **Assumption of Risks**

As a pet owner leaving my pet at **Paradise Pet Resort & Spa**, I understand that there are certain risks of injury or illness that are beyond the control of **Paradise Pet Resort & Spa** and the staff of **Paradise Pet Resort & Spa**. By signing below, I hereby acknowledge and agree as follows:

1. I will not hold **Paradise Pet Resort & Spa** responsible for injuries suffered by my pet while in the care of **Paradise Pet Resort & Spa** unless specifically caused by a **Paradise Pet Resort & Spa** staff member.
2. I will not hold **Paradise Pet Resort & Spa** responsible for any disease my pet may contract while staying at **Paradise Pet Resort & Spa**.
3. I will not hold **Paradise Pet Resort & Spa** responsible for any problems associated with anything my pet may ingest while staying at **Paradise Pet Resort & Spa**.

Executed this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_\_.

\_\_\_\_\_  
Signature of owner or agent (above)

\_\_\_\_\_  
Printed name of owner or agent (above)